

“Hello,
WE’RE FIXMART...””



fixmart[®]
MEP & HVAC FIXING SPECIALISTS

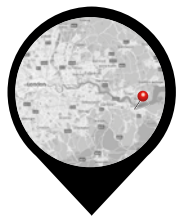
RIGHT PRODUCTS | RIGHT PLACE | RIGHT TIME

“Hello,
WE’RE FIXMART...”

A RELIABLE AND FRIENDLY FIXINGS AND SUPPORT SPECIALIST SUPPLYING MEP AND HVAC CONTRACTORS.

Our special skill is delivering outstanding service, easing the pressure that you and your site team can experience with finding stock and receiving deliveries. We get the **RIGHT PRODUCTS** to the **RIGHT PLACE** at the **RIGHT TIME!**

You can rely on us, with almost 50 years industry experience, we have built relationships with many top tier clients over that time.



**WE ARE ONLY
25 MILES
FROM CENTRAL LONDON**

**ORDER BEFORE 5PM FOR
NEXT-DAY DELIVERY.**

If you're in a hurry and need your goods sooner, we can offer same-day delivery. Alternatively, you can pick up your order in just one hour!



**QUOTE RESPONSE
IN UNDER
30 MINUTES**

**QUOTES RETURNED IN
UNDER 30 MINUTES.**

We understand that your time is valuable, so we want to make it as easy as possible for you to proceed without delay, and get on with your day.



**OWN VAN
DELIVERIES**
CAPACITY TO CARRY 6M LENGTHS

OWN VAN DELIVERIES.

We provide flexible deliveries across London, the home counties and South East, via our own fleet. Our vans can handle a variety of delivery needs and are capable of carrying 6m lengths.

RIGHT PRODUCTS | RIGHT PLACE | RIGHT TIME

**“We’re on hand,
TO HELP YOU SUCCEED..”**



We are currently supplying MEP and HVAC contractors at over 200 projects nationwide. Here’s some of the projects we’ve worked on:

- Barking Riverside
- Olympia London
- No 8 & 22 Bishopsgate
- Lon Data Centres
- One Nine Elms
- Wood Wharf
- 40 Leadenhall Street
- South Quay Plaza
- Battersea Power Station

WE MAKE YOUR LIFE EASIER BY HAVING THE STOCK, SERVICE AND SUPPORT TO MEET THE MANY CHALLENGES YOU FACE ON-SITE.

Olympia London



REGISTER FOR A TRADE ACCOUNT TODAY WWW.FIXMART.CO.UK/REGISTER

“We stock, THE BRANDS YOU LOVE!”



We hold comprehensive stocks of the following ranges to meet your everyday project requirements:

- Channel & Bracketry
- Fasteners, Fixings & Anchors
- Ductwork Products
- Pipework & Plumbing Products
- Cable Containment
- Roof-Top Support Systems
- Site Equipment & PPE
- Tools & Accessories



RIGHT PRODUCTS | RIGHT PLACE | RIGHT TIME

“We promise,
KEY STOCK IS ALWAYS AVAILABLE”



**HERE ARE A HANDFUL
OF THINGS WE PROVIDE
AS STANDARD:**

NEVER OUT OF KEY STOCK LINES

We pride ourselves on stock availability, with 250 of our top lines having over 99% stock fulfilment.

LARGE STOCK RANGE

More than 5000 individual product lines available from stock.

COMPETITIVE PRICES

Price isn't everything, but rest assured you're getting a good deal as we've got almost 50 years' experience and solid relationships with our suppliers.

NO MINIMUM ORDER VALUE

Only need 1 item? No problem, you can order only what you need, when you need it.

**NEVER
OUT OF
KEY LINES**

50,000
LENGTHS OF STUDDING
IN-STOCK

9,000
PRE-CUT CHANNEL
IN-STOCK

16,000
3 & 6M CHANNEL
IN-STOCK

IN-HOUSE



**BESPOKE
FABRICATIONS**

**CUSTOM FABRICATIONS
TAILORED TO YOUR NEEDS.**

Our in-house fabrications team can cut and combine products to meet your exact specifications. Quickly creating trapeze brackets, support frames and pipe blocks to order.

Contact us today and we can assist you with getting the right bracket or frame for your application, utilising our experience and technical knowledge.



REGISTER FOR A TRADE ACCOUNT TODAY WWW.FIXMART.CO.UK/REGISTER

“We deliver, **YOUR ORDER WHEN NEEDED**”



OWN TRANSPORT

We have an extensive Gold FORS registered van network with our own drivers, so you can have peace of mind your order will arrive when needed.

FLEXIBLE DELIVERIES AND TIME-SLOTS

We have a flexible approach to deliveries and are perfectly set up to meet the many challenges that come with delivering to large sites, such as adhering to strict timeslots and packing goods for easy unloading.

THE CUSTOMER COMES FIRST

On the odd occasion that something doesn't go quite to plan we'll do everything we can to put it right!



NEXT DAY & SAME DAY DELIVERIES

WE DELIVER NEXT DAY AS STANDARD.

However being only **25 MILES FROM LONDON** we can offer a same day service for those times when you need goods urgently.

PLUS FREE SWEETS IN EVERY DELIVERY!



OVER 1000 SUCCESSFUL DELIVERIES NATIONWIDE

AT FIXMART, WE TAKE PRIDE IN OUR ABILITY TO DELIVER OVER 1000 WEEKLY SHIPMENTS TO CUSTOMERS NATIONWIDE.

As an added bonus, we like to include a little treat in each order to give your site team something to enjoy.



PLACE ORDERS UP UNTIL 5PM FOR NEXT DAY DELIVERY

5PM ORDER CUT-OFF AT FIXMART.

At Fixmart, we make your life easier, we accept orders up until 5pm for next day delivery.

“We offer, **DEDICATED SUPPORT & ADVICE”**

DEDICATED CONTACTS

A dedicated account manager is available to offer support and advice, and can visit your site or office to fully understand your needs. You will also be given an office contact for your everyday enquiries.

PROACTIVE COMMUNICATION

We will notify you at the time of ordering or prior to despatch if any items are out-of-stock and when the balance is due. Preventing any nasty surprises.

TECHNICAL SUPPORT AND ANCHOR TESTING

Account managers are on hand to offer product advice and site support, with product datasheets available to download from our website. Where required we can organise Anchor Testing too.

ONLINE ACCOUNT HUB

24/7 Access to your prices. Quickly check stock availability, place orders, view your order history, download invoices and see frequently purchased items.

MONTHLY ACCOUNT REPORTING

Request a tailored report to keep up to date on your account spend, frequently purchased items, invoices and deliveries.



What our **CUSTOMERS SAY!**

“Brilliant company - always return quotes on-time and fast delivery.”



“You can submit orders later than most suppliers to receive items next day.”



“Quality service and products at competitive prices. Would highly recommend.”



We let our customers **do the talking.**

“Partner with us, **WE PUT THE CUSTOMER FIRST**”

There is nothing like having a supply partner that understands your needs, and puts you the customer first. We do what we say and do it well, and if something doesn't go quite to plan, we'll do all we can to **PUT IT RIGHT!**



WITH OUR UNPARALLELED STOCK-HOLDING, DELIVERY AND SERVICE HERE'S A FEW FINAL REASONS TO PARTNER WITH US:



**OPERATING
24 HOURS
SUNDAY - FRIDAY**

**OUR FACILITY OPERATES
24/7 FROM SUN TO FRI.**

We're always working hard to ensure your orders are processed, picked and packed accurately[†] so they are ready when you need them for delivery or collection.



**99.65%[†]
COMPANY
ACCURACY**

**MAINTAINING HIGH
STANDARDS AT FIXMART.**

At Fixmart, we take pride in our attention to detail. That's why we keep track of our progress to ensure that we achieve the best possible outcomes.



**76% OF RESPONDENTS
GAVE US
9 OR 10 OUT OF 10**

**OUR LATEST NPS^{††} SAW
US ACHIEVE A SCORE OF
74, WHEN CUSTOMERS
WERE ASKED ON A SCALE
OF 1-10 IF THEY WOULD
RECOMMEND US.**

The score can range from -100 to 100, with anything over 70 considered world class.

Case Study, “WOOD WHARF”



Wood Wharf is a 5.5 million sq ft mixed-use development, consisting of new homes, office space, shops, restaurants and leisure space.

For this project we engaged early with the contractors to provide a fixings package at a set rate, with a guaranteed minimum stock level so predicted usage was always covered, preventing unwanted delays.

Engaging early also allowed for anchor testing to be carried out at the start of the project, to ensure the anchors installed would conform to the required project load levels.

Advantages of partnering with Fixmart:

- **Fixings package agreed at a set rate**
- **Advice and anchor testing done early to prove conformance**
- **Guaranteed stocked availability for agreed anchors**
- **Key ranges such as phenolic blocks readily available from stock**
- **Regular site visits to review project needs**
- **Next day deliveries to strict time slots**



**ANCHOR TESTS
AVAILABLE
ON FIXMART PRODUCTS**



“We are committed, TO OUR GREEN PROMISE



Sustainability

All our Fixmart boxes are made from 100% recycled card PLUS the ink is made from Veggies!

At Fixmart, we strive to develop the framework necessary for creating a more sustainable world. Partnering with us means receiving our **Green Promise**, as together we work towards a brighter and greener future.

We are committed to using resources responsibly and minimising our environmental footprint.



Supporting Charities

We give 1% of all of our packaging purchases to support the Planet and Rainforest Trust.

We prioritise sustainability by incorporating eco-friendly practices. This includes utilising sustainable materials like recycled paper cups and Jiffy bags. The latter with fully biodegradable linings, which reduces harmful plastic waste.



Recycling

By recycling our waste in 2023 we reduced our carbon by 29.03 tonnes, saving the equivalent of 274 trees.

Additionally, we carefully select supply partners to ensure they share our commitment to sustainability, such as collaborating with promotional companies that offset the impact of their production through tree planting initiatives. We will also sponsor environmental projects to offset our own carbon footprint.

We are continually exploring new ways to improve our environmental performance and believe that we can achieve more by working with all our stakeholders. Therefore, we encourage our employees, customers, and suppliers to join us in our commitment to environmental sustainability.

Together, we can make a difference.

RIGHT PRODUCTS | RIGHT PLACE | RIGHT TIME

“We maintain, **QUALITY ASSURANCE**”

We are certified and strictly adhere to **ISO 9001:2015**, **ISO 14001:2015** and **BS ISO 45001** to ensure that our quality, environmental and safety management processes consistently deliver the high standards our customers expect. Our vans are **FORS** registered too.



FSC Hardware Blocks



Our hardwood blocks are from a sustainable wood source which has been certified by the Forest Stewardship Council® (**FSC® C153138**). FSC® certification ensures that timber products come from well managed forests that provide environmental, social and economic benefits. An FSC® Chain of Custody certificate provides tracking information from forest to shelf, so customers can be confident that products were sourced from a responsibly managed forest.

Together we
work towards a
greener future.

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fixmart[®]
MEP & HVAC FIXING SPECIALISTS

“See you soon...”

in f X



ORDER BY 5PM
FOR NEXT DAY
DELIVERY!

UNIT 5, SPRINGHEAD ENTERPRISE PARK,
SPRINGHEAD ROAD, NORTHFLEET,
KENT, DA11 8HJ

T 01322 274226

E SALES@FIXMART.CO.UK

WWW.FIXMART.CO.UK

* Stock fulfilment for our 250 top lines measured at over 99% in August 2023. **Orders delivered on-time in-full measured at 99.73% in August 2023.
† Company accuracy measured at over 99.65% in August 2023. †† Net Promoter Score (NPS) survey results from February 2023.