**Jungle Sleepoverz at Paradise Wildlife Park**

Booking Information / Terms & Conditions

Your Jungle Sleepover Experience:

Day 1: VIP evening arrival, prompt at 6pm (1 March - 30 Sept) & 5pm (1 Oct – End Feb).

Welcome refreshments at Discovery Centre for groups of up to 55 (glass building to right of car park)

Welcome refreshments at Marquee for groups of up to 125 (turn left at sign to marquee at end of drive)

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Private show at Jungle Theatre with close-up animal encounters

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After hours guided tour of the Animal Park with the keepers

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A visit to the Bat House … where the bats fly free! (or rainforest for larger groups)

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Exclusive use of Adventure Playground and \*Paradise Lagoon (\*summer season only)

& Tumble Jungle Indoor Play (when outdoor play not an option)

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Light refreshments and snack box for everyone

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Settle down for the night with a movie on the big screen and drift off into jungle dreams

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Day 2: Wake to the morning roar of the lions, with a drink and a breakfast bar

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Get packed and cleared by 8am, ready for playtime on the Park before opening time

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9am Jungle Breakfast in the Safari Suite & a personalised certificate for every child

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9.30 Free time to enjoy the Animal Park, events and shows for the rest of the day

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\*\*Additional guests on Day 2 may enjoy discounted entry when booked as part of the event

\*Accommodation: In Events Marquee and/or Discovery Centre depending on group size

\*Evening snack: A bag of Crisps, a chocolate bar, a carton of juice and a piece of fruit

\*Pre-breakfast ‘wake up’ snack: drink and breakfast bar

\*Breakfast: Sausage Bap, Egg Bap or Cereal (ordered 3 weeks in advance). Plus tea, coffee & squash

\*PWP Sleepover Hosts on call throughout the duration of your stay

EMERGENCY CONTACT No. 01992 476 573

Prices (including vat)

£49.99 per child

£49.99 per adult

\*1 adult free with every 30 children booked

* Lunch boxes priced at £5.10 can be ordered as part of the booking. They comprise the same as the snack box but with a ham or cheese sandwich included.

£9.50 entry for Day visitors on Day2, when paid as part of event booking. Guest names are required in advance. (Day visitors to come to Discovery Centre where their names will be on the guest list

Payment Terms

50% deposit required at time of booking to secure the date. Final numbers and breakfast order with full guest list required 3 weeks prior to event, along with balance due. \*Balance must be received prior to event in order for the event to go ahead

Cancellation Policy

Deposits are refundable on bookings cancelled up to 6 weeks prior to event. After such time, deposit is non-refundable.

Accommodation by Group sizes

Groups of 25-55 (including adults) – Sleep in the Discovery Centre

Groups of 56-125 (including adults) –Sleep in the Events Marquee

NB. Expected numbers are required at time of booking in order to reserve the appropriate venue. Should a booking be made for the marquee and numbers drop below 56, the group may be moved to the Discovery Centre. Maximum group size = 180

* NB The Discovery Centre has heating if required. The Marquee is not heated

Age Requirement

For children aged 7-12 years (may be flexible with prior consent)

\*Paradise Wildlife Park must be informed in advance of booking, any special needs guests wishing to attend the event.

Accompanying Adults (Referred to in this document as Party Leaders)

1 adult (over 18) is required to accompany every 6 children at ALL times

Responsibility of Party Leaders

Accompanying adults are responsible for the group at all times. They are expected to:

1. Ensure your group adheres to the rules set out in the Health & Safety briefing
2. Check group is the correct age for the experience
3. Ensure your group stays together throughout the evening and keeps up with the PWP Host /keeper during the tour and animal activities
4. Address the behaviour of any children in your group, impacting on the enjoyment of others or which may affect our animals
5. Ensure children eat before arriving as snack boxes are not given out until after the tour
6. Ensure your group doesn’t disturb other guests on site, in particular, keeping noise down during evening activities. \*Noise restrictions are in place throughout the evening
7. Return group to their designated accommodation by time requested
8. Ensure rubbish cleared from sleepover area and luggage stored by 8.00am on Day 2
9. Keep group in accommodation until PWP escorts them to designated exclusive play areas
10. No alcohol to be brought on site
11. Ensure children have bedding, clothes and all necessary provisions and equipment
12. Coordinate the group to be seated for breakfast in Safari Suite at 9am, finishing by 9.30am

Party Leaders assist with serving breakfast to the seated children, and guests a politely requested to clear rubbish from tables before leaving

Mixed Group Sleeping Arrangements

All Sleepover guests stay in either the Marquee or Discovery Centre, depending on numbers.

For mixed sex groups, sleeping areas are separated. This requires 2 females or 1 female and 1 male for every 9 children and male adults may only sleep in the male area.

Guiding & Scouting Groups

You will need to follow the appropriate Girl guiding and Scouting process for organising a residential event and obtain the necessary permission from your Commissioner/Advisor. Ensure REN is completed and forwarded to S.E Herts Residential & Outdoor Brownie/Guiding/Cubs/Scouting advisor.

Dates & Arrival Times(Available throughout the year, subject to availability)

1st October- 31st March: Sleepover arrival time is 5pm prompt

1st April – 30th September: Sleepover arrival time is 6pm prompt

* Due to the day time operations of the site, guests may not enter the venue until a maximum of 10minutes prior to set arrival time. \*Please ensure your transport provider caters for this.
* Late arrival time will impact on the time allocated with Keepers on the Animal Park.

Safety

A First Aid trained staff member will be on site at all times. There is a fully equipped First Aid facility

\*Any medical conditions/medication must be managed by the Party leader and notified to PWP host.

The site is locked and secured overnight. Should anyone need to enter or leave the site during the Sleepover, this will be via electronic side gates operated by PWP host, situated on **Pembridge Lane (Off White Stubbs Lane)**.

PWP Risk Assessments:



Group organisers should carry out their own Risk Assessments prior to confirming their booking.

Damage

Any damage caused through reckless behaviour will be chargeable

Other Information

**Location & transport**: PWP is signposted off Junction 25 of the M25. Just 25 minutes from Liverpool St to Broxbourne station. Regular shuttle bus to the Park (£3 return). Ample free parking on site.

Coaches arrival and collection times to be notified in advance.

**Storage**: At our discretion and with prior notice, PWP may be able to supply limited space to store belongings. Any property left unattended is at owners’ risk.

**Washroom facilities**: We have washroom facilities but there are no showers on site

**Photos/Video**: PWP may take photographs /video of events to share with visitors and, occasionally for use in promotional literature. Unless notified otherwise we will assume permission to use this material. Otherwise, names of those unable to participate must be notified in advance to ensure they are excluded.

**Badges**: With prior notice, PWP may be able to adapt activities to help scouting and girl guiding groups to earn badges; ie Friends to Animals (this may incur additional costs).

**Sleepover Badges:** Our ‘I had a Jungle Sleepover’ badges can be purchased at the sleepover for a £2 donation or can if invoiced they are £2+vat They are 8cm diameter

**Suggested things to bring**: Sleep mat, bedding, overnight things, change of clothes, waterproof, wellies, swim wear and towel for Paradise Lagoon, disposable camera, dvds

\*A bottle of water to take around the Park and to the play area

\*SOCKS – 2 pairs suggested as they are required to be worn in Tumble Jungle

\*Guests may wish to bring some £1 coins for coin operated machines and money for lunch

\*Party leaders are responsible for issuing group with full kit list prior to event

\*Torches may be used with Keeper guidance only, to avoid distressing the animals

**DVDs**: We have a small selection of dvds but suggest you bring your own approved favourites.

**Food**: Pre-prepared food may be brought on site to supplement what is included during the experience. Food may not be cooked on site.

**Drinks**: PWP will provide access to fresh water and Urns or kettles which may be used in the kitchen areas. These areas are accessible to adults only. Guests should bring their own provisions and disposable cups.

Please sign and return completed agreement to Sleepover Tcs & Cs prior to event:

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| Event Organiser (signature): |  |
| Full name in capital letters: |  |
| Position / Title: |  |
| Date of event: |  |
| Date of signing: |  |

