**Full & Part-Time Catering Assistants**

We currently have opportunities for people to join our Catering Team, serving our customers in our various food & drink outlets across the Paradise Wildlife Park site.

Our aim is for every customer to have a brilliant experience, every time they visit, which includes serving hot and cold food, drinks and snacks in a clean and friendly environment. As one of our Catering Assistants, you'll be part of making that happen, whether you're preparing food, serving on the till or being out in the dining areas or Park Kiosks looking after our customers' needs. We want people with the ability to work in a fast-paced, high energy environment, who can greet everyone with a genuine smile plus the ability to connect with customers and make them feel valued.

To join us as a Catering Assistant you’ll need to be confident in welcoming and dealing with diverse groups of people. Friendly, courteous and helpful behaviour should come naturally to you and you’ll be expected to work well both as part of a team and independently. Good communication skills (attentive listening, verbal communication and eye contact) are essential, as is the willingness to work flexible hours (especially on weekends and during school holidays). You’ll also need to understand the importance of maintaining high standards of quality, service and cleanliness. The ability to maintain high energy levels whilst working efficiently and productively are essential and your appearance should be smart and clean.

Duties include:

* Ensuring smooth running of the Park’s outlets by:
  + Participating in the day-to-day running of food outlets, keeping outlets and displays clean and tidy at all times
  + Operating tills and accurately handling cash, cheques and credit/debit card transactions
  + Receiving deliveries, unpacking and re-shelving or storing stock
  + Assisting with regular stock checks and annual stock takes
* To work according to directions given by Catering & Events Managers/Supervisors to comply with Health & Safety regulations, fire safety procedures, COSSH, infection control and food hygiene
* Set up for functions & events and pay attention to detail to ensure the highest standards are achieved
* Duties include washing and cleaning of floors, crockery, utensils, work surfaces and other equipment
* To ensure HACCP`s processes are followed and recorded as required

In return you will receive at least the National Minimum Wage, full uniform, a range of staff discounts/benefits and the opportunity to be part of Hertfordshire’s number one visitor attraction.

Please note, these vacancies are for our 2018 Spring/Summer season, which ends 30th September 2018.

**To apply please email your CV and covering letter to**[**james@pwpark.com**](mailto:james@pwpark.com)

(We reserve the right to close the vacancy early depending on the number of applications received, so encourage you to submit your details as soon as possible if you are interested)